

Ondo Quick Guide (POS Integration)

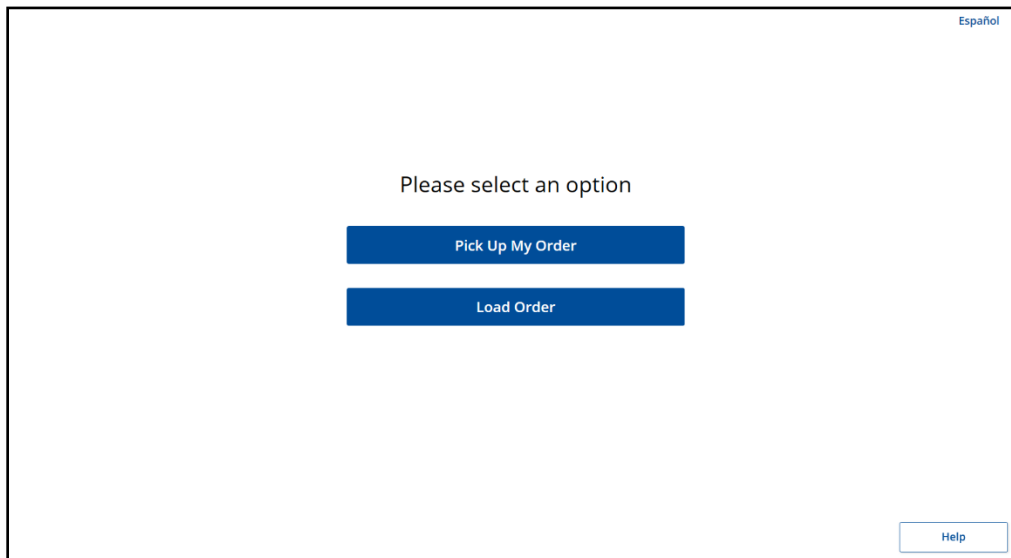
1. Use Case: Orders come from Transact, kiosk loaded and orders picked up from same side

The splash screen is the default view on the front and back screens. It displays a logo and reads “Tap to start” indicating the kiosk is ready for use.



1.1 Delivery Screen Flow

After pressing the splash screen, the following two options will be presented:



Select Load Order to begin the delivery process.

1.1.1 Delivery Code Screen

After selecting Load Order, the delivery code screen will appear:

Enter the delivery code

DEL123

1 2 3 4 5 6 7 8 9 0 Delete

Q W E R T Y U I O P Clear

A S D F G H J K L Enter

Z X C V B N M

Exit

Help

You will be prompted to enter your delivery code. Use the touch screen to enter it, then press Enter.

1.1.2 Select Order

After entering the delivery code and pressing Enter, the order list will appear:

Select Order or Scan QR Code

9911163003609

9911163013609

9911163012609

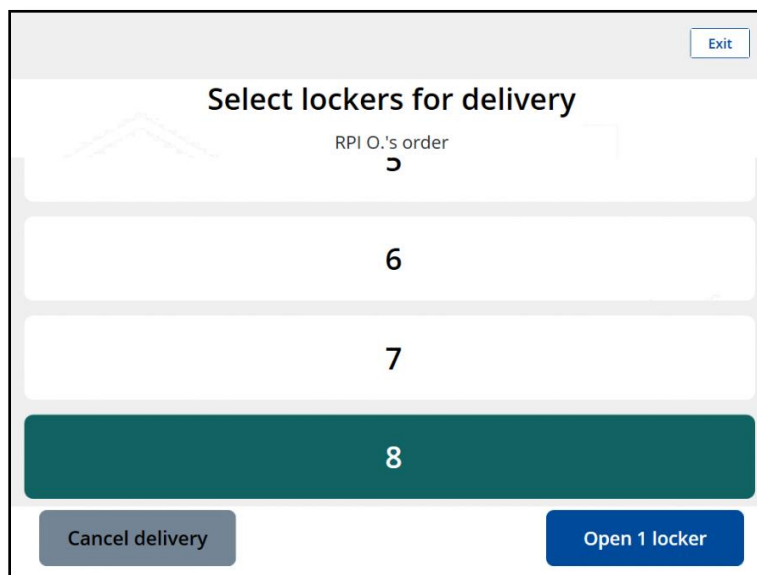
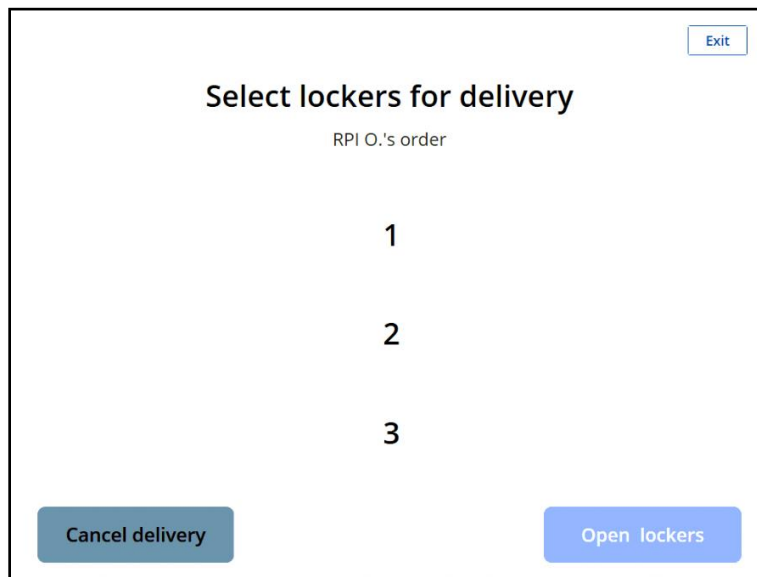
Search Orders

Exit

Using the order number, select the order that needs to be loaded into the kiosk.

1.1.3 Select Locker(s)

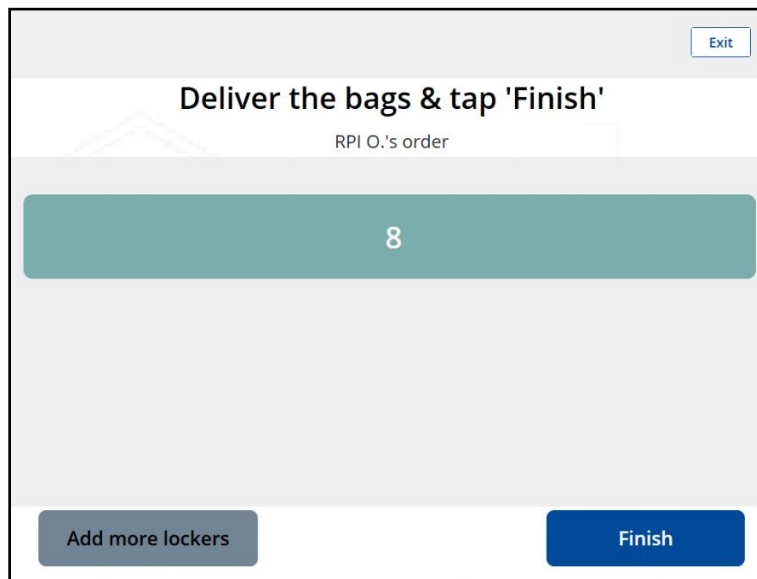
Next, you have to select which lockers to load the order into:



Selected doors will be highlighted. Once you have selected which locker doors to open, press the Open (#) lockers button on the bottom right. The locker doors you selected will open.

1.1.4 Load Order

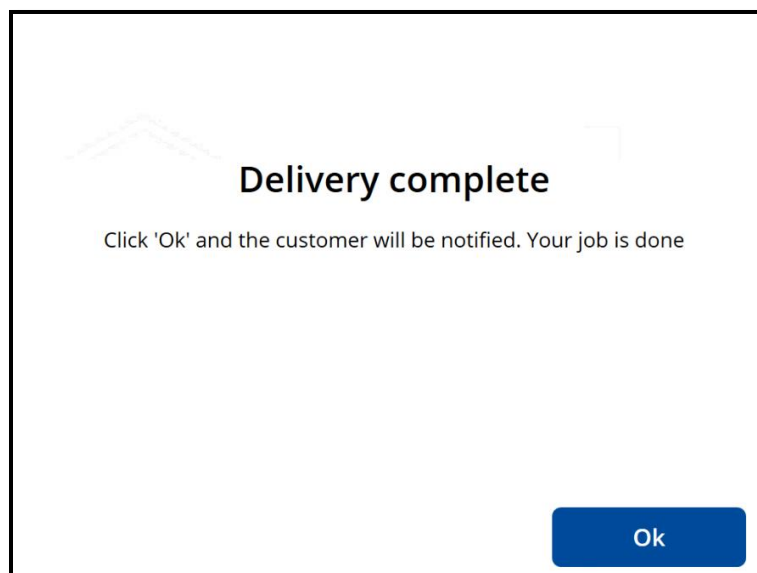
Once the locker doors are open, you will see the following screen:



Load the order into the lockers that you selected. If you selected the wrong lockers, or need to open extra locker doors, press the Add more lockers button. This will take you to the previous view and allow you to change which locker doors you want to open. Once you have confirmed that the items are in the correct lockers, press the Finish button on the bottom right.

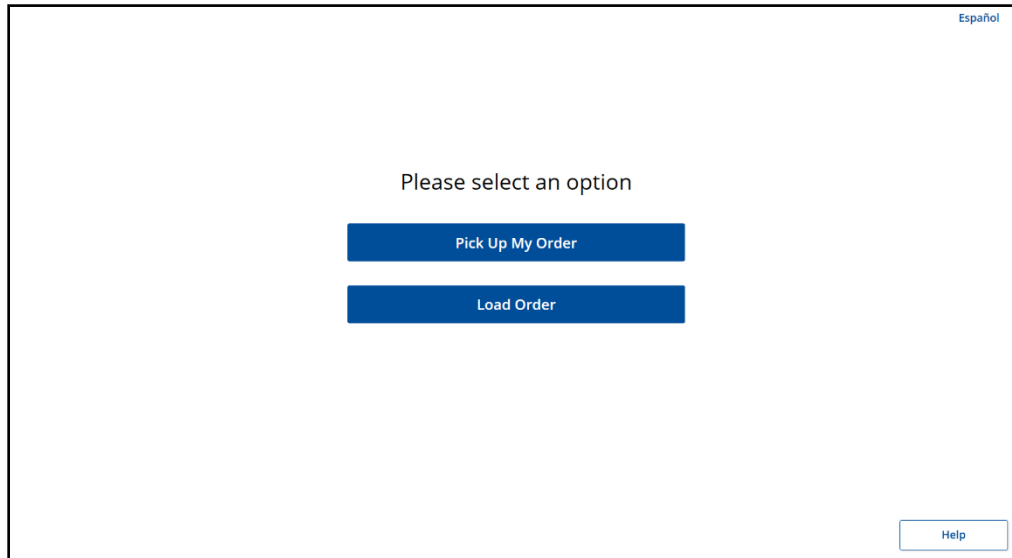
1.1.5 Delivery Complete

After you deliver the order and press Finish, you will see the Delivery complete screen:



1.2 Pickup Screen Flow

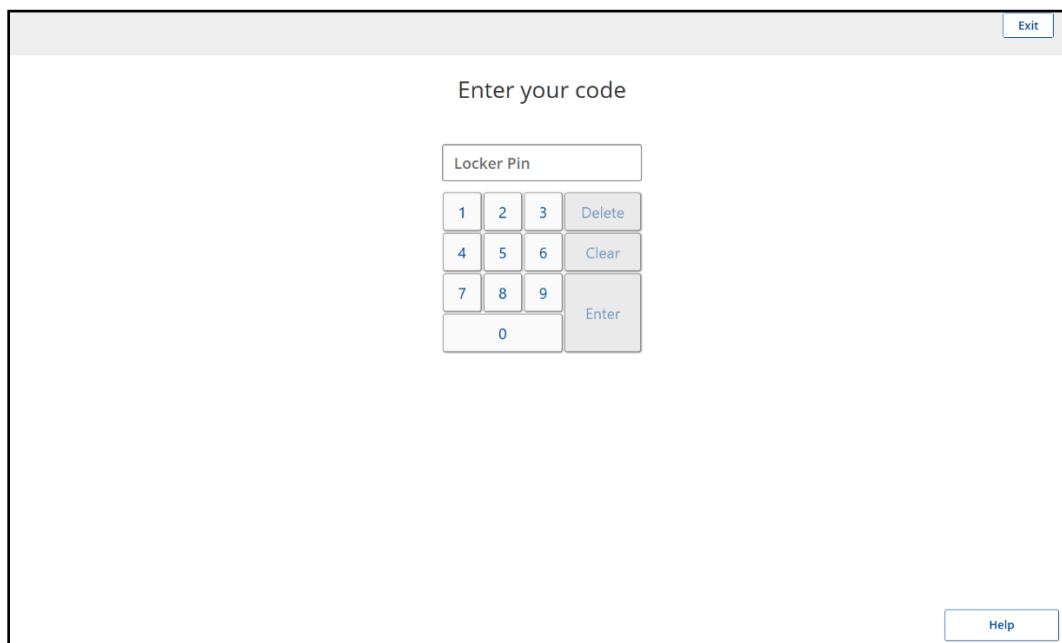
After pressing the splash screen, the following two options will be presented:



Customers have to select Pick Up My Order. If a customer accidentally presses Load Order, they can exit out of the delivery flow by pressing the Exit button.

1.2.1 Pickup Pin

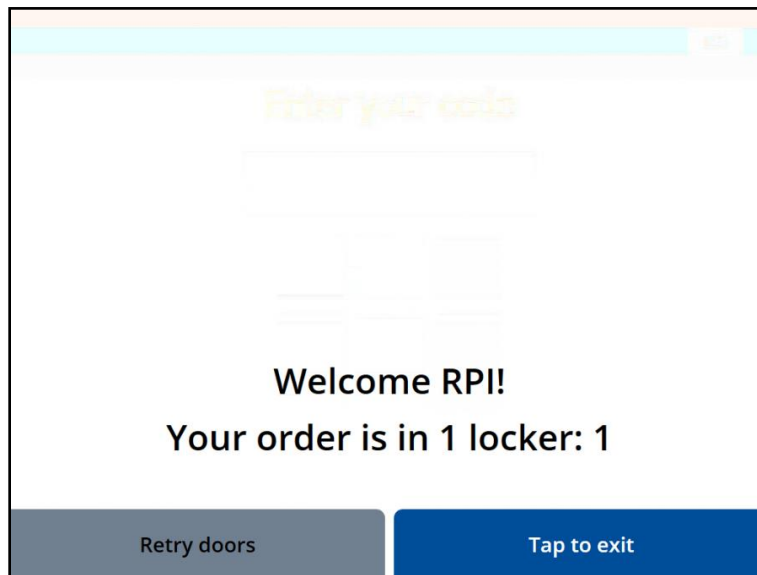
After selecting Pick Up My Order, customers will see the following:



The customer has to enter the pickup pin that they received after placing their order. Once the pin has been entered, the Enter button must be pressed.

1.2.2 Order Pickup

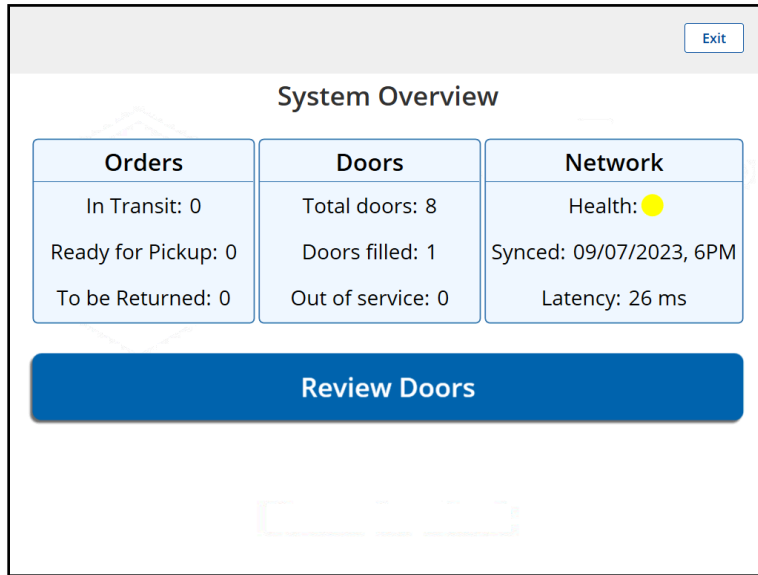
After entering the pickup pin and pressing Enter, the locker(s) which contain(s) the order will open and the customer will see the following screen:



If any of the lockers do not open, the customer can press Retry doors to attempt opening them again. Pressing Tap to exit will return the kiosk to the splash screen. If the customer does not press Tap to exit, the kiosk will return to the splash screen after a set time.

2. Administrative Features

There are administrative features built into the kiosk software. The admin menu can be accessed by entering your provided admin code into the delivery or pickup code screens. After you enter your admin code, you will see the following screen:



System Overview shows you info about orders, doors, and your network. If you press Review Doors, you will see the door list:

The screenshot shows the 'door list' screen. At the top right is an 'Exit' button. Below it is a table with 6 columns: Door, Order Number, Tracking Number, Pickup Expira, Available, and an action button. The table contains 8 rows of data.

Door	Order Number	Tracking Number	Pickup Expira	Available	
1				Yes	INSPECT
2				Yes	INSPECT
3	9911163003609		9/7/2023	Yes	INSPECT
4				Yes	INSPECT
5				Yes	INSPECT
6				Yes	INSPECT
7				Yes	INSPECT
8				Yes	INSPECT

From here, you can choose which locker to inspect. Pressing Inspect will present you with the following screen:

If you mark a locker door as unavailable, its row will change color and its availability status will change from Yes to No.

Door	Order Number	Tracking Number	Pickup Expira	Available	
1				No	INSPECT
2				Yes	INSPECT
3	9911163003609		9/7/2023	Yes	INSPECT
4				Yes	INSPECT
5				Yes	INSPECT
6				Yes	INSPECT
7				Yes	INSPECT
8				Yes	INSPECT

[Exit](#)